

## **PRIVACY POLICY**

**Last updated: April 19, 2023**

This Privacy Policy for Clay Transport Solutions Inc. ("company", "we", "us", or "our"), sets out how we might collect, store, use, disclose and/or share ("process") your information when you use our services ("Services"), such as when you:

- Visit our website (<https://www.claytransports.com/>) ("site")
- Engage with us in other related ways, including any sales, marketing, or events.

This Privacy Policy applies only to us, and not to other companies' or organizations' sites to which we may link. By using our Services, you agree to the terms of this Privacy Policy. If you do not agree with our policies and practices, please, do not use our Services.

This site is not intended for use by minors. Accordingly, we do not request any personal information from minors, and minors are not allowed to make purchases or apply for jobs on this site. Minors should not post any personal information to this site. By using the Services, you represent that you are at least 18 years of age. If you become aware of any data we may have collected from children under age 18, please contact us at [contact@claytransports.com](mailto:contact@claytransports.com).

### **Governing Law**

The site is designed and targeted to United States (U.S.) audiences and is governed by and operated in accordance with the laws of the U.S. We make no representation that this site is operated in accordance with the laws or regulations of, or governed by, other nations. By using the site, you certify that you meet the age and other eligibility requirements for this site, as applicable. If you do not meet the age and other eligibility requirements, if any, please discontinue using the site immediately as your continued use of the site indicates that you are agreeing to the collection, use, disclosure, management and storage of your Information as described in this Privacy Policy.

If you are located outside of the U.S. you use this site at your own risk and initiative and you, not Clay Transport Solutions Inc., is responsible for compliance

with any applicable local and national laws. Please be aware that any Personal Information and Other Information you provide to us or we obtain as a result of your use of this site will be collected in the U.S. and/or transferred to the U.S. and subject to U.S. law. By using this site and/or providing us with your Personal Information and Other Information, you (a) consent to the transfer and/or processing of any Information to and in the U.S., (b) acknowledge that U.S. law may provide a lower standard of protection for personal data than the laws of your location and (c) understand that we will collect, transfer, store, process and/or deal with your Information in accordance with this Privacy Policy and U.S. law. Consequently, to the full extent permitted by law, you hereby waive any claims relating to the processing of your Personal Information or Other Information in accordance with this Privacy Policy that may arise under the laws and regulations that apply to you in or of any other country or jurisdiction.

### **Information we collect**

We collect personal information that you provide to us when you request information, services, or technical support on our website, by phone, or by email. This information may include your name, address, email address, phone number, billing information, load details, and other data necessary to provide you with our Services. We may also collect information automatically through cookies and other tracking technologies when you use our website. Additionally, we may collect information about your device, including your IP address and the time and date of access.

Like many other businesses, we also collect information through cookies and similar technologies. We may collect limited data from public databases, marketing partners, and other outside sources.

### **Use of Information**

We may use your personal information for a variety of reasons, depending on how you interact with our Services, including:

- To deliver and facilitate delivery of Services to the user. We may process your information to provide you with the requested service

- To respond to user inquiries / offer support to users. We may process your information to respond to your inquiries and solve any potential issues you might have with the requested service.
- To request feedback. We may process your information when necessary to request feedback and to contact you about your use of our Services.
- To send you marketing and promotional communications. We may process the personal information you send to us for our marketing purposes, if this is in accordance with your marketing preferences. You can opt out of our marketing emails at any time.
- To post testimonials. We post testimonials on our Services that may contain personal information.
- To evaluate and improve our Services, products, marketing, and your experience. We may process your information when we believe it is necessary to identify usage trends, determine the effectiveness of our promotional campaigns, and to evaluate and improve our Services, products, marketing, and your experience.
- To identify usage trends. We may process information about how you use our Services to better understand how they are being used so we can improve them.
- To determine the effectiveness of our marketing and promotional campaigns. We may process your information to better understand how to provide marketing and promotional campaigns that are most relevant to you.

Furthermore, the information we collect is used to provide our logistics and transportation services, process transactions, send information about our services and promotions. We may also use the information for research and analysis purposes.

### **Protection of Information**

Clay Transport Solutions Inc. is committed to protect the personal information we collect through reasonable and appropriate security measures. However, no data transmission over the Internet can be guaranteed to be 100% secure. Accordingly, while we strive to protect your personal information, we cannot

guarantee or warrant the security of any Information you transmit to us, or to or from our online products or services. You transmit all such Information at your own risk. You are solely responsible of maintaining the secrecy of any passwords you set up and/or any account information. You should only access the Services within secure environment.

### **Disclosure / Share of Information**

We may sell, rent, share or disclose your personal information to third parties if permitted by law or when necessary to provide you with our Services. We may share your personal information with third-party service providers who need to access it to provide services on our behalf, and require access to such information to do that work. The categories of third parties we may share personal information with are as follows:

- Data Analytics Services
- Finance & Accounting Tools
- Sales & Marketing Tools
- Website Hosting Service Providers
- Cloud Computing Services
- Communication & Collaboration Tools
- Data Storage Service Providers
- Payment Processors
- Performance Monitoring Tools

We also may need to share your personal information in the following situations:

- Business Transfers. We may share or transfer your information in connection with, or during negotiations of, any merger, sale of company assets, financing, or acquisition of all or a portion of our business to another company.
- Business Partners. We may share your information with our business partners to offer you certain products, services, or promotions.

We may also share your personal information if we believe in good faith that it is necessary to do so to comply with the law, protect our legal rights, or defend against legal claims.

## **Retention of Information**

We will only keep your personal information for as long as it is necessary for the purposes set out in this privacy notice, unless a longer retention period is required or permitted by law (such as tax, accounting, or other legal requirements)

## **Cookie Policy**

We use cookies and similar technologies to collect information about your activity on our website. Cookies allow us to remember your preferences and provide you with a personalized experience. We may also use cookies to collect information about how you use our website and to improve our services.

To learn more about how we use these and your choices in relation to these tracking technologies, please refer to our Cookie Policy.

## **Privacy Rights**

Depending on the law that applies, you may have a right to access and rectify or erase your personal data or receive a copy of your personal data, restrict or object to the active processing of your data, ask us to share (port) your personal information to another entity, or withdraw any consent you provided to us to process your data. To exercise these rights, you can write to us at [contact@claytransports.com](mailto:contact@claytransports.com). We will respond to your request in accordance with applicable law.

Do note that if you do not allow us to collect or process the required personal information or withdraw the consent to process the same for the required purposes, you may not be able to access or use the Services for which your information was sought.

## **California Privacy Rights**

This paragraph applies only to California residents. As a California resident, you have a legal right to request and obtain from us, once a year and free of charge, information about categories of personal information (if any) we disclosed to third parties for direct marketing purposes and the names and addresses of all third parties with which we shared personal information in the immediately preceding

calendar year. If you are a California resident and would like to make such a request, please send an email to [contact@claytransports.com](mailto:contact@claytransports.com).

### **Do Not Track Notice**

Most web browsers and some mobile operating systems and mobile applications include a Do-Not-Track ("DNT") feature or setting you can activate to signal your privacy preference not to have data about your online browsing activities monitored and collected. At this stage no uniform technology standard for recognizing and implementing DNT signals has been finalized. As such, we do not currently respond to DNT browser signals or any other mechanism that automatically communicates your choice not to be tracked online. If a standard for online tracking is adopted that we must follow in the future, we will inform you about that practice in a revised version of this privacy notice.

### **Links to Third-Party Websites**

Our website may contain links to other third-party websites that may have different privacy policies. We are not responsible for the privacy practices or content of these third-party websites. We do not make any representation or warranty regarding third party sites, nor will we be responsible to the user or anyone else for any products, services or other material that may be sold, licensed, distributed or promoted by such third parties or on such sites, or for any content on such sites. We encourage you to review the privacy policies of any other sites you visit.

### **Changes to this Privacy Policy**

We reserve the right to update or modify this privacy policy at any time without prior notice. Changes will be effective immediately upon posting on our website. Please, make sure to check this page periodically for any changes.

### **Contact Us**

If you have any questions or concerns about this Privacy Policy, you may email us at [contact@claytransports.com](mailto:contact@claytransports.com) or by post to:

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